



560(P1307US00)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Daniel AMYOT et al

Serial No.: 10/680,345

Filed: October 8, 2003

For: INTERACTIVE CONFLICT RESOLUTION  
FOR PERSONALIZED POLICY-BASED SERVICES

Art Unit: 2196

Examiner: Brian P. Whipple

**AMENDMENT**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

This is in response to the Office Action of September 4, 2007. Please amend the above-identified application as listed below and as set forth on the following pages:

Amendments to the Specification

Amendments to the Claims

Amendments to the Drawings describing changes to drawings shown in the Appendix

Remarks are included following the amendments

An Appendix including amended drawing figures is attached following the Remarks.